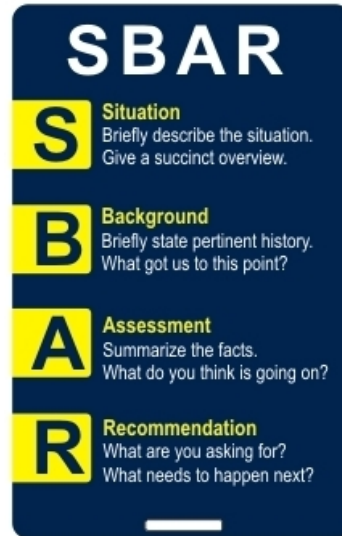


SBAR Communication Model



Construction update on baseball stadium project

Situation:

Opening day is June 18, we've got less than four months to build our stadium and we're still waiting for the county legislature to approve the funding for the ballpark, We've sold out of billboards, program advertisements and we've capped season ticket sales so we have enough for individual game purchasers.

Background:

The construction manager says he needs at least 90-days to get us something that we can occupy and host 4500 people but even with that at best we'll have temporary concessions stands, will only be able sell pre-packaged food but the good news is the restrooms will be his priority to comply with the county public health department.

Assessment:

We need a contingency plan just in case we can't get it done for June 18th that includes an alternative playing site, financial resources to carry us for cash flow if we have to give back deposits or hold it all in escrow for next season.

Recommendation:

I recommend we call the league president to alert him of the situation, discuss the possibility of playing all our games on the road for some part or all of this season and begin negotiating some type of revenue split after expenses with all the teams that will be hosting our "home" games.



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SBAR Communication Model

Healthcare Example

Here's a short example from a nursing-physician patient briefing conversation:

Situation:

Hello, this is Ron from Med/Surg at OMH. I'm caring for Mr. Tree in room 3. I'm calling regarding his pain control.

Background:

Mr. Tree is a 22-year old who had surgical repair of a fractured ankle 2 days ago. He has had very minimal pain control since his surgery. He has an order for Tylenol 650 mg q 4 hours for minimal to moderate pain and Morphine IV, 1-4 mg q 2 hours for severe pain. He does not have any allergies to medications. This is his first time having any type of surgery or significant injury.

Assessment:

Mr. Tree ranks his pain as a 9/10, with a quality of being sharp and radiating to his mid-calf area. He is reluctant to ambulate out of bed, even refusing to get into a chair at the bedside. His pedal pulses are equal, the surgical site is WNL, and all of his vital signs are stable.

Recommendation:

I think that Mr. Tree would benefit from some longer-lasting pain medications. What would you prefer to order? Are there any exams or labs you would like to order? What should I call you for in the future regarding his pain control?

